



Parent Carers Together Feedback Form

Meeting: LDPB –SEND HEALTH

FORUM

Attended by: Maureen Rolfe

Meeting Date:

February 17th 2022

Start & finish time

10-00-12-00 pm

Future Meetings MAY 12TH 10-12

Feedback can be in any format; it should contain important points that came out of the meeting, your opinions, any related work that you think overlaps, action points that you might be involved with, any areas of concern. This will be shared with all PCT reps and committee.

Please email to info@parentcarerstogether.org.uk within 2 weeks of meeting

FEEDBACK & COMMENTS *(please use further pages if necessary)* CHAIR: SAM BEST CCG

Various members of Health services mainly Dorset area not BCP. Incl 3 parents from BCP areas plus Guest Speakers.

Lindsey Sloan BCP– talked about the lack of Health information on EHCP plans from professionals before coming to the Case workers. Quality will now be checked by all including manager to ensure plans are checked. There are at present weak programmes in health. Working groups required with the help of young people for consultations. A need to understand what does and does not work within the ehcp plans.

Christine Rainsford –SALT said there were improvements but stated she could not quality check a list needed records this was addressed by Chloe Morley.

Elaine –Dorset Parent Carers stated that Sendias were now involved in new cases. There are barriers and challenges good and bad to Co-Production groups.

Karen Parish Dorset Hospital asked is problems in different teams at this stage? Chloe Morley stated not enough detail at this time.

Quality Assessment info is in different check parts of health –bear in mind that all three do not work as one not yet.

EO said it was broader than that and questioned how would Shared Learning happen ?

LS –shared action and stated useful data is what you want. CM link in Health Advice with Miriam L.

CM –Local Offer re Health was going live today. Apparently pointed out that links not working and out of date 3 years work here.

2 Actions One to see if INFO is missing and TWO –Young peoples thoughts were they embracing with links?



Sam Best CCG- Need to review the outcomes of the changes is L/O feedback being used efficiently?

Karen Parish –phone and email address were wrong CM to check work on the Behaviour and Development and CCG updates.Feedback from L/O may not be right.

CR stated that Speech and Language needs to be a ONE STOP SHOP for families professionals schools using the L/O.

EO said the work on this part had been extensive over 18 months and was due live April 1st.

Work required a Pathway not a listing of services.Forums want to use the info with parents and making them aware of the L/O.

Question raised was what was it? how was it used? and how to promote in Health?

Point of Interest –statement draft shared requiring comments and feedback? Look at other areas to see what is appropriate.CM will resend links.

PDA tablet nears completion giving positive ways via use and support.

EO -Work to be done via Dorset /PCT forums shared work covers roles and responsibilities how to measure statement as health providers a need to work together.

ML stated across all areas need to setting vision and share widely. About how to roll out to health colleagues about usage to share with Governing body when everone happy with outcomes.

Steve Clark –had an update on Sendias –(Dorset specific only not BCP).An article was published in SEND NEWSLETTER –DORSET not BCP Stating that Dorset Local Authority had been looking for a Provider in Send.FAMILY ACTION was found to be a secure provider procurement via Dorset L/A. Family Action provide impartial consistent high quality care services to 25.They will be promoting through Sendias

Dorset only with various contacts MON- FRI 9-9 24/7 365 days a yr.Sendias to provide advice through all services with a single route of address. F/A will cover Education and now Social Care and Health-reflecting the Care.

CR stated that in turn BCPwill endeavour this in their work.

ML stated the Quality Service will be impartial.

EO said positive for Dorset now about getting the word out there nearly 3 yrs work.Re the Health Issues especially.

Guest Speakers –Dr Martin Hussy doctor Poole Hospital now more in Consultancy role 30 yrs and Julias House and Charlotte Tuckett new role at Dorset County Hospital Transitions Nurse inc Poole Hospital work.

CT stated there was need for a Cultural change to be effective and include professionals with yp Services.

MH said multiple problems he sees in his work who leads? Can't initiate work.

Within EHCP who is the Key Worker? Refer to the Family Care ACT which is statutory. He notes structures of services vary.East and West in Dorset there is an age difference in Transition.Paeds in Bournemouth Hospital take you to 16 but 16 +1 day then under Adult re hospital admissions.



Again the AGE question rises /capacity 0-25 in books relies on goodwill of Clinician. Alongside Health use Coding Systems which does not help. Systems can't accept two referrals of the same patient by different professionals.

Hospital Admissions were a problem overnight or longer could parents stay? Maybe only one? Recognised as a problem.

Sarah Bramell- Teams in hospitals currently aware of problems/challenges. New Integrated Care System was aware of a need for development. Patient Files can be red flagged on system under Parents Wishes.

Went back to ITEM 5 Standing Items –(not all needed reporting back on each meeting)

Miriam L Dorset strategies had 6 Priority areas Short Term Strengthening Workforce Processes and Practice Long Term following 2 yrs work on L/O. SEND ways of working overlap /differences with nuances.

VG spoke on L/O re 8 Written Statements of ACTION. How they were being actioned.

ML stated that implementations need to improve. VG advised open the door regarding communications SC.

Children and YP Plan currently focussing on Obesity Asthma Epilepsy Diabetes. Transitions End of Life and Palliative Care.

LDA update: From Dec 21 buzz word is Safe and Wellbeing for patients in Specialist Hospitals. CCG now involved with visits.

LW will present updates to Board.

EO re Annual Health Checks- Families to ensure that they are on the Register. Needs more education on this in Schools alongside AUTISM.

LW spoke on time limited work in Project Dorset.

Physios need to work on Obesity. Ensure they have the right equipment and adaptations to do their work not easy in Dorset.

Forums had feedback: MR There was a need to thank staff for their dedicated work but from a parents point of view there was still a way to go.

Initials denote speaker: Christine Rainsford –Speech and Language Team (SALT)

EO –Elaine Opkopski –DORSET SC-Steve Clark Dorset Laura White Health Lead

Vanessa Grizzle BCP Psychologist.

PDA –Pathological Demand Avoidance.