

## **Annual SEND Survey**

### **next steps**

#### **Peter Feedback Notes-12<sup>th</sup> January 2022**

I met with Claire O'Brien, Chloe Morley, Lindsay, Louise Chiles and Lesley Tasan today to finalise what will be published as the outcome of the SEND Annual Review last summer.

We've agreed on the attached document, that Chloe has prepared.

And it will be published along with the graphical chart that I proposed some time ago:



And I've agreed to do a similar chart for the responses to the CYP survey - this one is for the parent survey.

Claire asked, should we do another survey this year?

I suggested we leave it to Sept/Oct, to allow for more of the WSOA implementation. Agreed.

I raised (again) the issue of Early Help / Social Care access (because it is identified in the attached summary, and it wasn't clear who would take ownership. Lack of consistency, service names and criteria. Can't be fixed in any one of the services - it needs higher-level service design in order to help families who have a 'social care' need but don't know where to go.

Action: Lindsay Sloan and Claire will email to a range of senior managers to try and initiate a cross-service review.

(At least Lindsay in particular understands and acknowledges the problem, which is a good start.)

Peter.