

## **Peter's SEND Annual Survey Meeting Feedback 8<sup>th</sup> December 2021**

After some considerable pressure (mainly from me and Chloe Morely), we finally got the full data from the survey that the LA did in July (we co-produced this). Last week we had a meeting chaired by Claire O'Brien where we discussed actual actions that could easily be taken, as a result of the survey results. (This is after Claire's own managers quietly ignoring her requests for action previously.) So in the end the working team (Claire, Ami Lall, Louise Chiles, Chloe Morely, Rebecca from SENDIASS) has decided to pool some suggestions. Claire and Chloe will write a letter for parents to say thank you for participating, and this is what we're going to do...

One main action is for Louise C and Rebecca to work together to improve the how to contact us page - both as a page on the Local Offer and as a printed flier.

This led on to long discussion with Social Care (Aleksandra Zabielska). Lots of discussion about not wanting people to call children's social care in order to be told they don't meet criteria. AZ says parents should talk to their schools. RB says many SENCOs won't know where to signpost! I said, what do you want people to do when they think they need social care help? So hopefully, AZ will plan for a document explaining their thresholds in layman's terms. I said PCT would be able to help coproduce this.