

WSOA full review

24 November 2021 12:33

Ref doc '19 Nov v6'

Culture: Anthony Douglas

Lots of aspirational waffle

Key Innovation - single point of contact for families. I queried whether this was a commitment, because it represents a huge change.

Elaine R: Agree to the principle. Carried.

Weakness in evaluation: Rina Mistry

We are data rich, but not using data effectively. We need to ask 'so what?'

Elaine: link this to participation worker.

Julia Cramp: need to look at both a) listening to children and families b) educational outcomes together.

Rina: the main issue is that services need to understand what data they really need, and how to act on it.

Elaine: key action here is about data and system workflow.

Anthony D - Suggestion that we have a single WSOA that addresses all eight areas, instead of eight separate sections. This would be more user friendly.

Amanda - disagree. Several areas need to be kept separate in order to keep the focus.

Elaine - we'll leave this challenge with Anthony and Graham.

Coproduction: Sarah Rempel & Sam Best (standing in for Sally Sandcraft)

Sally and I will lead this going forward. We were at a Parent Carer group today (SENTurions)

Dan: each charity/org doesn't speak for all. Some families don't want to / can't join a group.

Sarah: I didn't realise we had a coproduction charter, until one of our parents pointed this out in a workstream meeting!

Sarah: The alliance will be powerful for us.

Sam: need to do this at strategic level, and at individual level

Elaine: we've already agreed some of this, we need to get on and do it. Especially engaging children's views as broadly as possible.

Anthony: suggested a wide SEND young people's network.

Sustainable Services: Sam Best

Key theme = people strategy, to develop and support our workforce

Particular challenges in SEND statutory team, EP, CDC

I said that the broader group needs to recognize the need for increase headcount budget as workload rises - caseload management is not enough.

Simon: are we addressing wider issues, eg schools recruiting TAs, Teachers, Taxi drivers, ...

Julia Cramp: we can't expect to have an overall recruitment strategy across multiple organisations.

Elaine: we need to address the hard-to-recruit areas specifically.

Graduated Response: Jo Bispham

Better presentation of GR in user-friendly way

Training for schools, and non-judgmental training for parents

Resourcing - especially SALT, behaviour pathway, new SEND banding

Auditing the impact of all of the above, eg better evidence in EHC requests from schools.

Julia Cramp: key thing is to embed the GR in all our schools

Elaine: some of the specific issues are due to commissioning problems, not GR problems

Quality of EHCPs:

Anthony: if we do all the above, the quality will increase.

Joint Commissioning: Julia & Sam

JSNA, Strategy framework, assessment of capacity to do strategic commissioning, governance & accountability.

Individual commissioning for a child's EHCP sits in the EHCP workstream

Missing in BCP is a culture of joint commissioning. How?

Elaine: this is a real knotty one. We need to invest in capacity and transformation.

I raised the issue of culture change in relation to PB.

Elaine: we can just get on with this. We could learn from the NHS. We need to say 'that's right for this family, we can trust them'

Inclusion / Exclusion: no need to discuss today.

Anthony: Appreciative enquiry covers this area well.

Elaine: The only way we're going to succeed with this is to transform services - tinkering is not enough. It needs to go into Transformation.

Anthony: many WSoAs don't get delivered properly because LAs are weak on implementation. BCP doesn't have a good reputation for implementation.

Anthony: We need to start implementation 1 Jan, and show real delivery by summer 2023.

No need for further workstream meetings?

Elaine: we need to prioritize Anthony and Graham to work on the final document.

The main thing that's missing is to identify who is lead for each action, and timescale.

Elaine: this will be translated into the Transformation programme.

Elaine: Graham and Anthony can put in the accountable leaders and propose timescales.

We don't need to meet again with workstreams, we need to move toward implementation.

This is in our gift to do things differently, not more of the same.