

Parent Carers Together Feedback Form

Name: Louise Middleton

Meeting description: Rapid Improvement Toolkit – Co-production

Where was meeting held: via Teams

Date of meeting: 3rd February 2021

Start & finish time: 15:00 – 16:00

Any future meeting dates, if known: None

Feedback can be in any format; it should contain important points that came out of the meeting, your opinions, any related work that you think overlaps, action points that you might be involved with, any areas of concern. This will be shared with all PCT reps and committee.

Please email to bethcallis@parentcarerstogether.org.uk within 2 weeks of meeting

FEEDBACK & COMMENTS *(please use further pages if necessary)*

Attendees: Anthony Douglas (Chair) (DfE Improvement Adviser); Vikki Whild (BCP Interim Head of Children's Quality Commissioning); Kelly Twitchen (Principal, BCP Virtual School); Penny Davies (BCP Interim Head of QA); Mary Diffey (BCP SEND Service Manager); Claire Webb (BCP SEND Improvement Programme Manager); Jane Trevett (BCP SEN Register); Anjali Diwan (BCP Children's Social Care Service Manager); Sarah Langdale (BCP Access to Resources Manager); Louise Middleton (PCT)

This was the last workshop in a series of 4 (I missed the Management Overview one)

This workshop specifically focussed on Co-production among partners.

We spoke about the need to be clear when new projects are being developed – the who, what, why and how of the project.

We spoke about the Co-Production Charter that had been developed between PCT, BCP & CCG, and recommended this to other services.

There needs to be a clear understanding, with BCP Council, of the difference between Participation & Co-production. It has been raised many times before that simply asking people for their thoughts (as a through away at the end of a meeting – any meeting) or sending out survey(s) is not Co-production.

Training for BCP staff, for parents and young people needs to be developed 'What does good Co-production look like', this will enable parents and young people to feel confident to put views across.

There needs to be clearly defined ground rules for Co-production, including honesty about budget limitations, any legislation that impacts work and objectives need to be realistic.

A Co-production Strategy should back up everything that BCP & PCT are trying to achieve.

This should improve relationships, not only with parent carers, children and young people, but also within BCP departments. Good Co-production needs to result in better communication (and partnership working) between Social Care and Education, and between Children's & Adults Social Care.