

## Parent Carers Together Feedback Form

Name: Maureen Rolfe

Meeting description: Carers Action Group

Where was meeting held: via Teams

Date of meeting: January 18<sup>th</sup> 2021

Start & finish time: 1pm-3pm

Any future meeting dates, if known: Meeting tba in April? (not all may be able to attend but meet up possible for A.O.B)

Feedback can be in any format; it should contain important points that came out of the meeting, your opinions, any related work that you think overlaps, action points that you might be involved with, any areas of concern. This will be shared with all PCT reps and committee.

Please email to [bethcallis@parentcarerstogether.org.uk](mailto:bethcallis@parentcarerstogether.org.uk) within 2 weeks of meeting

### **FEEDBACK & COMMENTS** *(please use further pages if necessary)*

In attendace today: Debbie Hyde introduced new Chair Siobahn Hann Commissioning.

Anya Ford bcp lead Amanda Wheeler mins Bridget Campbell Tamsin Luchessi Dorset Advocacy Steve Clark DMO L Nina Davidson BCF L and Maureen Rolfe PCT.

Speakers used by initials:

SH opened meeting and some introduced themselves as not known to group.

TL explained she worked with Prama care. BC stated housing work was complete for now (but Covid has implemented changes according to need). Information from government goes to all.

A/F — info on the L/O for PfA has been added for Carers. A need for more carets from Bournemouth and Christchurch. A/F — CoProduction was what parents wanted to see what is included and what is missing People recruitment /survey?

A/F has held 4 sessions and TL if approved will join this group for last session.

Making plans for Elderly Carers-part of the ongoing review process. A/F unable to comment if working. She did however explain about the Quality Assurance Process all packages of care were being looked at from a Senior Level daily. Evident at the moment elderly do not want changes.

BC spoke on the end of life planning how this was discussed last time. Where possible those informed understood may take a crisis before action especially in the current climate.

A/F said not presently in the Quality Assurance conversations put on hold because of Covid. SH said after Covid work to be done on parent feed back into the ASSESSMENT Programme.

There is a need to develop services and keep clients safe.

SH starting to talk about recovery getting jobs done 6-9 months.

BC said there was a plan of need going beyond L/A reiterating MENTAL HEALTH as discussed at a meeting by MR previously.

A/F said there is a need to gather work information crisis management broken down due to Covid. In reality there is no capacity in the system. AW spoke on her temp change in job collating jobs info.

TL said there were parent expectations in a crisis Social Workers Crisis Management. Emphasis to Welfare to raise concerns.

AW was asked to check package for Carers (Pf A).

# Followed by an ACTION to value Carers. #

D/H said Strategies need to be in place and Steering Group need to review in principal. Objectives not to change/ sorted.

A/F said training given in IT and 1<sup>st</sup> Aid to Elderly (capable to engage).

D/H said Red Cross training will come in at a later date.

A special media platform is required to test computers out.

A/F said volume of 1 to 1 in own home relevant later.

D/H said it was difficult to compare the difference in costs between the yrs 19/20- 20/21.

Was now about finding a recovery position and learning.

A/F under Reflections of Time — that assessments of capacity were not being done.

Face to Face work was carried out but preferred by phone if possible as PPE required if meeting person in office or at home. So only if an absolute necessity. They did have Health Buildings spaces they could use.

Over 200 carers in Crisis. However the Sitting Service variable but still operational.

Brian Lanson was working on extending TL contract presently under review no fixed date.

Reference to Transforming Care funding (ceased)? Trying to track unused funding will refer to lead on this.

D/H spoke on the carers survey done by BCP? Questions were not relevant in Covid refer back to BCP.

Thinking Ahead A/F said when things revert to a normal type status then BCP can see what worked well in Lockdown. Services like TRICURO ???

A/W said within day services community work had dropped off not for 5 hrs for clients but some liked the changes Zoom work /progs and this flexibility will result in changes.

The next Learning Disability Peoples Board is on hold. Meetings will go ahead just for update and catchups.

Action Groups to report to Board.

Respite at present there are no plans til next year.

If messages required there is the LDPB newsletter or send out a report.

S/H wants Tim Lanson to attend wether f2f or virtual.

Standing Items:

D/H spoke on the Activity Reports use of Beach Huts etc demographics what could LD access works and capacity?

here is a need to know what parents are facing directly!

Plan for April 7th —to have overall costs broken down into 3 groups.

CARERS CCG SOCIAL CARE

Transitions update will be given by Stacey Harvey at next meeting.

# Action will be to have Power Points in Easy Read #

PCF added they had a Befrienders service with over 400 calls.

Previously in conversation in meeting I said about Website FB page and Newsletters.

Note Pan Dorset Participation Board will not start in Feb.

Meeting Closed.